Newsletter – July – September 2022

Phoenix Training Group:



Good news stories

**Study Programme**

Well Done to **Saif** for successfully completing our study programme and gaining full-time employment.

Well Done to **Damian** for successfully completing our study programme and gaining full-time employment.

Well Done to **Rewas** for successfully completing our study programme and positively progressing onto full-time employment.

Well Done to **Callan** for successfully completing our study programme and gaining full-time employment.

**Congratulations to all these study programme learners for gaining full-time employment!**

**Apprenticeships**

Congratulations to **Katie** for successfully completing her Level 4 Regulatory Compliance Officer apprenticeship and achieving a Distinction Grade.

Congratulations to **Amelia** for successfully completing her Level 2 Customer Service Practitioner and achieving a Distinction Grade.

Congratulations to **Jack** for successfully completing his Learning Mentor Level 3 apprenticeship and achieving a Distinction Grade

Congratulations to **Jess** for successfully completing her Insurance Practitioner Level 3 apprenticeship and achieving a pass.

**Congratulations to all our achievers!**

****



**Apprenticeships**

**Here is a list of apprenticeships that we offer:**

* Supply Chain Warehouse Operative Level 2
* Trade supplier Level 2
* Hospitality Team Member Level 2
* Customer Service Practitioner Level 2
* Recruitment Resourcer Level 2
* Customer service Operative level 3
* Recruitment Consultant Level 3
* Business Administrator Level 3
* Learning Mentor Level 3
* Team Leader/Supervisor Level 3
* Warehouse Operations Supervisor Level 3
* Regulatory Compliance Officer Level 4
* Employability Practitioner Level 4
* Associate Project Management Level 4
* Operations Manager Level 5

**For all apprenticeship vacancies please refer to Indeed or contact Amy on 07423431213**

**Local Crime Risks**

**Antisocial behaviour** has been on the increase in the South Yorkshire area. If you witness antisocial behaviour, **please contact your local police force on 999 for emergencies and 101 non-emergency and your local authority.**

**Drug Related Crime** has also been on the increase in the South Yorkshire area. If you or anyone you know has an issue with substances and would like support. Please contact **Frank 0800 77 66 00 / Drugs line 0808 1 606 606.**

**Violence and Sexual offences** have increased recently in the South Yorkshire area. If you or someone you know needs support with these please contact: **Rotherham abuse counselling services – 01709 835482**

**Doncaster rape and sexual abuse services 01302 341572**

**Exciting News**

Rotherham United Football ground has been selected as one of the venues to host the Women’s Euro’s 2022.

Doncaster has been awarded City status in honour of the queen’s jubilee

**Staff at XTOL DS have managed to raise £70 for Cancer Research UK. Well done to all who contributed**

**Fraud awareness**

Fraud is one of the most committed crimes in the UK and costs the UK public billions of pounds every year. Online fraud is on the increase in the UK with around 4.6 million people being affected by this each year.

How to protect yourself from fraud:

* Don’t give out personal information before verifying who they are by seeing ID or hanging up and calling the company
* Make sure all your devices are up to date and have antivirus software installed.
* Do not give out bank details via email – no bank or financial institution would send an email asking for these details
* If you receive something and you are unsure it is always a good idea to ask someone else

**If you have been a victim of fraud or would like any further advice, this is available via**

* **Action Fraud -** [**https://www.actionfraud.police.uk/**](https://www.actionfraud.police.uk/) **0300 123 2040**
* **Police 101**
* **Contact your bank**
* **Victim support** [**https://www.victimsupport.org.uk/crime-info/types-crime/fraud/**](https://www.victimsupport.org.uk/crime-info/types-crime/fraud/) **08 08** **16 89 111**